

COUNTY WASTE MANAGEMENT, INC.

P.O. BOX 548 HARRISON, NEW YORK 10528 914-241-2200 1-800-776-8537

Dear Customer,

You may lose your right to choose your garbage hauler and the type of service you desire.

It's come to our attention that one or more members of the Lewisboro Town Board is talking about replacing the current waste removal services available in your town with services provided by an out-of-state vendor that charges per bag for garbage removal.

I am writing to ask you to call your Town Board legislators and tell them that you do NOT want this to happen. Please email or call Supervisor Peter Parsons in advance of the September 15th meeting @ 914-763-3151 or supervisor@lewisborogov.com and your Town Board Members.

Here is what we know so far:

- If this change is made, you will need to purchase your garbage bags in a designated local store.
 - Bags will include disposal and hauling costs
 - All garbage must be contained in those bags, which have to be taken to the curb
 - Your costs will not be fixed like they are now. You will pay for each bag of trash.

- If the town contracts with this company, you will lose the ability to **choose** your waste removal company for the length of the contract term.
 - If the contract goes out to bid, it will probably be awarded to whoever presents the lowest base rate – without regard to service or safety.
 - The contract will be with the town, not the homeowner – so there is no incentive for the garbage hauler to go the extra mile or accommodate special needs or requests.
 - There will not be open competition between haulers.

- Supposedly, the goal of switching to a “pay-per-bag” system is to encourage recycling and reduce the amount of waste in landfills. However, Lewisboro is already doing this, with the help of County Waste.
 - ***Our customers in Lewisboro are recycling nearly 40% of their overall waste, which is well above both the New York State and national average.***
 - We have increased Lewisboro’s recycling from 20% to 38% in just 1 year following our switch to the single stream recycling system.
 - We already offer incentives to recycle. Our customers have the option of using smaller garbage cans, and paying less for service. The more you recycle, the less you pay.
 - We have been committed to encouraging recycling, and ahead of trends in this area, for many years: we recently purchased new

equipment which helped us improve recycling service while still providing both driveway and curbside service. We don't need to sacrifice service or fair pricing in order to deliver the best recycling options to our customers.

- You could lose the convenience you've grown accustomed to with County Waste.
 - With the new bag system, you have to bring all garbage, in the designated bags, to the curb. Garbage that's in your driveway, near your garage, or not in the right bag will most likely not be collected.

I have some other concerns:

- The out-of-state company that's supposed to evaluate whether this program would work for Lewisboro is the same company that sells the bags. How can a vendor be an impartial judge of what's best for your town? That sounds like a conflict of interest.
- What if the service with these bags does not work out? What recourse do you have with an out-of-state provider who has no ties to your community?

With County Waste, you don't have to worry:

- We hold customer service and satisfaction at a premium, and are regularly thanked by our customers for going above and beyond.
- Our drivers all have background checks, excellent safety records, special training to provide driveway service, and are extremely conscious about the safety of children and pets. They are trusted with security codes to enter gates and garages. We value that trust and have never violated it.
- Our trucks are well-maintained and replaced on a regular basis, and produce lower emissions than older models used by other haulers.

We are a local company, with 12 employees, headquartered right here in Westchester. We are community-focused, and support many local charities. Through the years, we have always worked to meet and exceed your service expectations. If there are changes our customers or the Town of Lewisboro would like to see, we would be happy to open a dialogue.

I am asking you to please call the Town Board and let them know that you are not interested in changing to a pay-per-bag garbage system. Tell them you want to keep the safe, reliable, convenient service you already have, with County Waste. Please call or email Supervisor Peter Parsons @ 914-763-3151 or supervisor@lewisborogov.com and your Town Board Members.

If you have any questions or concerns, please do not hesitate to call our office.

Thank you,

County Waste Management
www.westchestercountywaste.com